

KEY FACTS DOCUMENT – DEPOSITS

THIS KEY FACTS DOCUMENT IS IMPORTANT TO YOU. IT SUMMARISES THE TRANSACTION YOU ARE CONSIDERING. PLEASE ONLY SIGN AFTER YOU HAVE READ, UNDERSTOOD AND AGREED TO THE CONTENT OF THIS DOCUMENT.

1. **TYPE OF ACCOUNT** NGO CURRENT ACCOUNT

2. **AIMS AND BENEFITS** Offers you a dedicated Business Banker, to facilitate your payments and collections with free inward credits, while also offering you interest on balances.

3. **TERMS AND CONDITIONS**

- | | |
|--|---|
| a) Interest to be earned: 4% per annum | The interest rate is: Fixed <input type="checkbox"/> Variable <input checked="" type="checkbox"/> Tiered <input checked="" type="checkbox"/> |
| b) Duration: N/A | End Date: N/A |
| c) Account opening balance in UGX: 1,000,000 | |
| d) Minimum balance in UGX: 1,000,000 | |

4. FEES, CHARGES AND PENALTIES

Description of standard fees		Amount in UGX
a)	Withdrawal fees Over the counter (teller) UGX 5 million and below Above UGX 5 million ATM	10,000 0.25% Max 25,000 0
b)	Account statements Previous month statement free of charge (fee applies after these)	5,000 per page, Max 100,000
c)	Balance enquiry at ATM	0
d)	Account Management Fees per month	0
e)	Minimum Balance Breach	20,000
f)		
g)		
Potential additional fees/charges		
h)	System alerts	0
i)	SMS alerts (per month)	0
j)	Account closure fees	20,000
k)	Cheque book (Cost per leaf)	1,200
l)	Electronic Funds Transfer (EFT) outwards (Per entry)	5,000
m)	BOL Monthly Rental fee	0

Depending on how you use the account, you may be charged any of the fees above, which will be directly deducted from your account. **NOTE** that while the common fees, charges and penalties are listed in the table

above, there may be other fees, charges and penalties – you can find information on these on the tariff guides or website www.stanbic.co.ug or by calling 0800250250 / 0800150150 (TOLL FREE PHONE LINES).

5. RISKS

- a) Interest rates are variable; therefore, the rates fluctuate over time.
- b) Interest rates are tiered; therefore, the rate of interest earned depends on the amount of money in the account.
- c) If your balance falls below the minimum balance allowed, you will have to pay penalty charges (see 4e).
- d) If your balance falls below the minimum balance allowed, no interest will be earned.

6. FURTHER POINTS TO CONSIDER

How to deposit money into your account: You can pay money into your account in any of the following ways: Agent Banking, Online Banking, Mobile Banking or Over the counter at any of our branches.

How to take money out of your account: You can take money out of your account in any of the following ways: Agent Banking, Online Banking, Mobile Banking or Over the counter at any of our branches.

Inactivity/dormancy: After 90 days of inactivity, an account will be considered inactive. You will need to request in writing to reactivate your account. After 2 years of account inactivity, the account is considered dormant. To reactivate, a fee may apply. See 4 (fees).

Deposit protection: Your deposits are insured up to UGX 10 million by the Uganda Deposit Protection Fund. Please ask our staff for further details.

Tax implications: The current withholding tax / excise duty will be debited from your account.

Account closure: You may close your account at any time. To close your account, request your bank in writing to do so. If you close your account, there will be a charge for doing so (see 4j) and the account will be closed after 1 day. If this is a fixed deposit account, early termination may result in losing interest accrued.

How to complain: If you are dissatisfied with our services, we welcome you to communicate this to us via our Customer Call Centre on 0800 250 250 or 0800 150 150 or CCCUG@stanbic.com. We will acknowledge receipt of your complaint, investigate and give you an answer within two weeks.

Future communications: It is important for us to be able to communicate with you. Below, please tick at least two preferred means of communication and provide details (and update us in case of any changes):

	Mobile Phone <input type="checkbox"/>	Email <input type="checkbox"/>	Post <input type="checkbox"/>	Over the counter <input type="checkbox"/>	Other <input type="checkbox"/>
# 1					
# 2					
# 3					

Signature Date
 Name Date
 Relationship Officer Client

Where can I find out more? If you want more information on this deposit product or the terms used in this KFD, please contact us on Our toll-free lines 0800 250 250 or 0800 150 150, email CCCUG@stanbic.com or visit our website at www.stanbicbank.co.ug